

BROADBAND INTERNET SERVICE REQUEST REGISTRY

This form is being used to capture addresses of homes and small businesses that lack broadband Internet access.

1. Are you reporting a lack of access (excluding mobile or satellite) at your (check one):
 - Home
 - Small business

2. If you are reporting lack of broadband access for a residential location, do you have a home-based business or conduct work from this location that would benefit from broadband access?
 - Yes
 - No

3. Do you have any broadband Internet access available at this location?
(check all that apply):
 - No access
 - Mobile only
 - Satellite only
 - Only mobile and satellite

4. If additional broadband Internet service options were available in your area, would you be interested in purchasing such service?
 - Yes
 - No

Physical Address needing service:

Street Address _____

City, State, Zip _____

Email (optional) _____ Phone (optional) _____

Definitions:

Broadband Internet: Broadband is Internet access that is always on and faster than traditional dial-up access. **Mobile:** Mobile broadband is Internet access that uses cellular telephone infrastructure, accessed in conjunction with devices such as smartphones, tablets or air cards for laptops. **Satellite:** Satellite Internet delivers broadband speeds via satellite equipment generally installed on the roof on a home or business, and requires a clear view of the Southern sky.

About NC Broadband:

NC Broadband, a division of the North Carolina Department of Commerce, was created to carry out the work of the *State Broadband Data and Development Grant* awarded to North Carolina by the National Telecommunications and Information Administration (NTIA) of the U.S. Department of Commerce. As such, NC Broadband serves as the State Broadband Initiative for North Carolina, and collects data on where broadband is available in the state.

Privacy Statement and Terms of Use:

By participating in this survey, you are agreeing that NC Broadband may seek to contact you to follow up on your service request. In addition, NC Broadband may use your information to analyze pockets of broadband service requests around the state. This information may be shared with relevant broadband service providers or community planners in an effort to identify service solutions. This information may also be mapped by NC Broadband. If mapped for public display, specific addresses will be buffered to ensure anonymous addresses.

Please visit http://ncbroadband.gov/service_request to complete this survey online or mail to NC Broadband at:

301 N. Wilmington St., 4352 Mail Service Center, Raleigh, NC 27699